

Akimbella Lodge

38 Glen View Road, Kaysna 6571, South Africa

Terms and Conditions:

- A minimum stay of two nights is required
- To guarantee bookings made up to 30 days before arrival a 50% deposit is requested within 48 hours of making the booking. The remaining balance is requested 30 days prior to the date of arrival.
- To guarantee bookings made within 30 days of arrival the full payment is requested within 48 hours of making the booking
- Should payment not be stipulated, Alex Property Management reserves the right to cancel the reservation.
- Cancellations or modifications made up to 30 days before the date of arrival, 50% of the total reservation will be charged.
- Cancellations or modifications made within 30 days of the arrival date, 100% of full reservation will be charged.
- In the event of a premature departure or no show the full extent of the stay, as originally booked and confirmed, will be charged at 100%. A 10% cancellation fee will then be applicable to all bookings.
- No refunds are applicable in peak season (1 December - 31 January) and 100% of the booking will be charged for reservations in peak season.
- A breakage deposit of 3,000 ZAR is required on arrival, which will be withheld until a major check up of the lodge after departure has taken place. The replacement value of any damages or missing items will be deducted from the deposit if caused by the guest. If those incidences are not fully covered by the deposit additional charges will apply to make up for the damage/loss incurred.
- Payment can be made by EFT or Credit Card.
- All extras to be settled on departure by guests.
- Rates are quoted per night and exclude breakfast as it is a self-catering facility
- Prices quoted are in ZAR (South African Rand)
- Prices are inclusive of 15% VAT.
- Any quote depends on availability at the time of acceptance.
- Our rates can change at any time without further notice.
- We allow a maximum of 2 people per bedroom.
- No children under the age of 12. Children from the age of 12 and above will be charged full rate.
- Akimbella Lodge reserves the right of admission
- Parties of any kind are not allowed
- Pets are welcome, a compensation for damage caused by them will be charged.
- Check-in times: 14h00 - 19h00 Check out time: 07h00 - 10h00